

New Chitose Airport Domestic Terminal Traveler Service Facility Usage Fee Provisions

(Purpose)

Section 1

In order to defray the costs of providing traveler service facilities (meaning boarding waiting areas, safety inspection areas, departure and arrival concourses, et cetera in the Terminal Building, and used with the same meaning hereinafter) in the New Chitose Airport Domestic Terminal Building (hereinafter, the “New Chitose Airport Domestic Terminal”) managed by the Hokkaido Airports Co., Ltd. (hereinafter, the “Company”), traveler service facility usage fees (hereinafter, “Usage Fees”) are collected from customers. The purpose of these Provisions is to define the necessary terms concerning the payment, et cetera, of said Usage Fees.

(Usage Fees)

Section 2

1. Usage fees for those customers departing from or arriving at the New Chitose Airport Domestic Terminal (hereinafter, “Travelers”) who are issued airline tickets shall be paid by adding the Usage Fees to the airfare at the time when the airline tickets are issued by the air carrier or the agent of the same (hereinafter, “Air Carrier, et cetera”). For those Travelers who are not issued airline tickets (including those Travelers who use private aircraft) and those Travelers for whom Usage Fees are not for any reason paid at the time of airline ticket issuance, Usage Fees shall be collected separately via the Air Carrier, et cetera, through alternative means.

2. The Usage Fee amounts are as follows. In the application of the Usage Fee amounts below, persons aged 12 and over shall be considered adults, and persons aged 3 to 11 shall be considered children. However, even persons under 12 years of age shall be considered adults if using an adult use airline ticket. Further, Usage Fees shall not be charged for Travelers under 3 years of age, but even persons under 3 years of age shall be considered children if using a child use airline ticket. Further, Travelers using fares (airline tickets) for which traveler age cannot be confirmed will be considered age 12 or over.

• Usage Fee amounts (including consumption tax and local consumption tax)

① Departing Travelers

Per adult (10% Tax) : ¥370 (tax included)

Per child (10% Tax) : ¥180 (tax included)

② Arriving Travelers

Per adult (10% Tax) : ¥370 (tax included)

Per child (10% Tax) : ¥180 (tax included)

(Exemptions)

Section 3

If the Air Carrier, et cetera, has requested the Company to waive Usage Fees for Travelers who meet the conditions listed in the Addendum, the Company will waive the Usage Fees for said Travelers, regardless of the provisions of the Section above.

(Suspension of Service)

Section 4

The Company may suspend service in part of the Traveler service facilities in any of the events listed in the items below. Further, even in such instances, Usage Fees will not be refunded.

- (1) In the event that the Traveler service facilities are destroyed or damaged
- (2) In the event that repair work or other construction work is being carried out in the Traveler service facilities
- (3) In addition to the events listed in the two items above, whenever there is a particular necessity to do so for the management of the Traveler service facilities

(Refunds)

Section 5

In the event that a Traveler who has paid Usage Fees cancels their departure from New Chitose Airport Domestic Terminal, or in the event that a Traveler does not arrive at New Chitose Airport Domestic Terminal, or in the event that the Company has deemed necessary, the Usage Fees shall be refunded via the Air Carrier, et cetera, who paid the Usage Fees. Further, the method, et cetera, for refunding the Usage Fees shall be as defined by the Air Carrier, et cetera.

(Duties of Air Carriers, et cetera)

Section 6

1. Air Carriers, et cetera, shall submit to the Company the documents necessary for calculating Usage Fees, no later than the date designated by the Company.
2. The Company shall calculate the Usage Fee amounts based on the report in the Subsection above, and shall aggregate them in monthly units from the first of until the final day of each month, and shall bill the Air Carrier, et cetera, for the Usage Fee amount.
3. The Air Carrier, et cetera, shall pay the Usage Fees collected from Travelers in the amount billed under the Subsection above no later than the date designated by the Company.
4. In the event that the Air Carrier, et cetera, is delinquent in the remission of the Usage Fees defined in the Subsections above, the Air Carrier, et cetera, shall pay the Company

for delinquency charges against the amount delinquent in an amount calculated at 14.6% per year based on the period from the day after the due date until the date on which the fees are remitted. Further, in the event that a fraction less than ¥1 arises in the calculation of said delinquency charges, it shall be rounded down.

5. In the event that the Air Carrier, et cetera, allows a Traveler to board using an airline ticket for which Usage Fees are not shown to have been paid on the face of said airline ticket (however, cases covered under Section 3 shall be excluded), the Air Carrier, et cetera, shall be responsible for billing said Traveler for Usage Fees.

(Administrative Procedures, et cetera)

Section 7

Administrative procedures and other conditions related to the collection of Usage Fees between the Company and Air Carriers, et cetera, shall be determined separately between those parties.

(Application of these Provisions)

Section 8

1. In the application of these Provisions, the Japanese version shall be considered the original and correct version, the Provisions shall be interpreted based on the laws of Japan, and the laws of Japan shall be applied for any items not defined in these Provisions.

2. The Sapporo District Court shall serve as the court of competent jurisdiction for all disputes arising related to these Provisions.

(Modification of these Provisions)

Section 9

In the event that the Company will modify these Provisions, the effective date of said modifications shall be determined upon consultation with the Air Carriers, et cetera, and

the intention to make said modifications as well as the details of said modifications and the effective date of said modifications shall be published on the Company's website (<https://www.hokkaido-airports.com/ja/new-chitose/>) . Travelers issued airline tickets or using Traveler service facilities at the airport and departing from or arriving at New Chitose Airport Domestic Terminal after such modifications shall be deemed to have accepted the Provisions after the modifications, and the modified Provisions shall be applied.

Supplementary Provisions

1. These Provisions shall be effective beginning on October 28th, 2018.

*Partially amended on October 30th, 2022.

*Partially amended on October 1st, 2023.

2. The Usage Fees defined in Section 2 shall be applied to customers departing from or arriving at the New Chitose Airport Domestic Terminal on or after October 28th, 2018.

(Addendum)

The following Travelers shall be exempt from paying Usage Fees.

- (1) Travelers boarding airplanes to be used solely for diplomatic purposes or government business.
- (2) Travelers on airplanes which made forced landings at New Chitose Airport due to unavoidable circumstances, or on airplanes which landed at New Chitose Airport as an alternate airport (airfield).
- (3) Travelers on airplanes which were ordered to land at New Chitose Airport by air traffic controllers or due to other administrative necessities.
- (4) Travelers on airplanes which were returned to New Chitose Airport due to unavoidable circumstances (Travelers on airplanes which landed at New Chitose Airport without landing at any other airport (airfield)).
- (5) Travelers who have already paid Usage Fees, among the Travelers on airplanes whose departure from New Chitose Airport was delayed until the following day or later due to airframe or other equipment malfunction, the occurrence of a medical emergency, hijacking, unfavorable weather at the airport (airfield), runway closures, or due to air traffic control or other administrative necessities.
- (6) In addition to each of the items above, travelers from whom the Company determines not to collect Usage Fees upon the request of an Air Carrier, et cetera.

End of Addendum