

New Chitose Airport International Terminal Traveler Service Facility Usage Fee Provisions

(Purpose)

Section 1

In order to defray the costs of providing traveler service facilities (meaning boarding waiting areas, safety inspection areas, departure and arrival concourses, et cetera in the Terminal Building, and used with the same meaning hereinafter) in the New Chitose Airport International Terminal Building (hereinafter, the “New Chitose Airport International Terminal”) managed by the Hokkaido Airports Co., Ltd. (hereinafter, the “Company”), traveler service facility usage fees (hereinafter, “Usage Fees”) are collected from customers. The purpose of these Provisions is to define the necessary terms concerning the payment, et cetera, of said Usage Fees.

(Usage Fees)

Section 2

1. Usage fees for those customers departing from the New Chitose Airport International Terminal (hereinafter, “Travelers”) who are issued airline tickets shall be paid by adding the Usage Fees to the airfare at the time when the airline tickets are issued by the air carrier or the agent of the same (hereinafter, “Air Carrier, et cetera”). For those Travelers who are not issued airline tickets (including those Travelers who use private aircraft) and those Travelers for whom Usage Fees are not for any reason paid at the time of airline ticket issuance, Usage Fees shall be collected separately via the Air Carrier, et cetera, through alternative means.

2. The Usage Fee amounts are as follows. In the application of the Usage Fee amounts

below, persons aged 12 and over shall be considered adults, and persons aged 2 to 11 shall be considered children.

However, even persons under 12 years of age shall be considered adults if using an adult use airline ticket, but, in cases when the ticket does not distinguish between adult use and child use, Usage Fees shall be collected based on the age of the Departing Traveler.

Further, Usage Fees shall not be charged for Travelers under 2 years of age, but even persons under 2 years of age shall be considered children if using a child use airline ticket.

- Usage Fee amounts (including consumption tax and local consumption tax)

Departing Travelers (meaning Travelers who depart from the New Chitose Airport International Terminal after receiving a departure inspection, and used with the same meaning hereinafter)

Per adult (10% Tax) : ¥2,610 (tax included)

Per child (10% Tax) : ¥1,300 (tax included)

(Exemptions)

Section 3

If the Air Carrier, et cetera, has requested the Company to waive Usage Fees for Travelers who meet the conditions listed in the Addendum, the Company will waive the Usage Fees for said Travelers, regardless of the provisions of the Section above.

(Suspension of Service)

Section 4

The Company may suspend service in part of the Traveler service facilities in any of the

events listed in the items below. Further, even in such instances, Usage Fees will not be refunded.

- (1) In the event that the Traveler service facilities are destroyed or damaged
- (2) In the event that repair work or other construction work is being carried out in the Traveler service facilities
- (3) In addition to the events listed in the two items above, whenever there is a particular necessity to do so for the management of the Traveler service facilities

(Refunds)

Section 5

In the event that a Traveler who has paid Usage Fees cancels their departure from New Chitose Airport International Terminal, or in the event that the Company has deemed necessary, the Usage Fees shall be refunded via the Air Carrier, et cetera, who paid the Usage Fees. Further, the method, et cetera, for refunding the Usage Fees shall be as defined by the Air Carrier, et cetera.

(Duties of Air Carriers, et cetera)

Section 6

1. Air Carriers, et cetera, shall submit to the Company the documents necessary for calculating Usage Fees, no later than the date designated by the Company.
2. The Company shall calculate the Usage Fee amounts based on the report in the Subsection above, and shall aggregate them in monthly units from the first of until the final day of each month, and shall bill the Air Carrier, et cetera, for the Usage Fee amount.
3. The Air Carrier, et cetera, shall pay the Usage Fees collected from Travelers in the amount billed under the Subsection above no later than the date designated by the Company.

4. In the event that the Air Carrier, et cetera, is delinquent in the remission of the Usage Fees defined in the Subsections above, the Air Carrier, et cetera, shall pay the Company for delinquency charges against the amount delinquent in an amount calculated at 14.6% per year based on the period from the day after the due date until the date on which the fees are remitted. Further, in the event that a fraction less than ¥1 arises in the calculation of said delinquency charges, it shall be rounded down.

5. In the event that the Air Carrier, et cetera, allows a Traveler to board using an airline ticket for which Usage Fees are not shown to have been paid on the face of said airline ticket (however, cases covered under Section 3 shall be excluded), the Air Carrier, et cetera, shall be responsible for billing said Traveler for Usage Fees.

(Administrative Procedures, et cetera)

Section 7

Administrative procedures and other conditions related to the collection of Usage Fees between the Company and Air Carriers, et cetera, shall be determined separately between those parties.

(Application of these Provisions)

Section 8

1. In the application of these Provisions, the Japanese version shall be considered the original and correct version, the Provisions shall be interpreted based on the laws of Japan, and the laws of Japan shall be applied for any items not defined in these Provisions.

2. The Sapporo District Court shall serve as the court of competent jurisdiction for all disputes arising related to these Provisions.

(Modification of these Provisions)

Section 9

In the event that the Company will modify these Provisions, the effective date of said modifications shall be determined upon consultation with the Air Carriers, et cetera, and the intention to make said modifications as well as the details of said modifications and the effective date of said modifications shall be published on the Company's website (<https://www.hokkaido-airports.com/ja/new-chitose/>) . Travelers issued airline tickets or using Traveler service facilities at the airport and departing from New Chitose Airport International Terminal after such modifications shall be deemed to have accepted the Provisions after the modifications, and the modified Provisions shall be applied.

Supplementary Provisions

1. These Provisions shall be effective beginning on March 26th, 2010.

*Partially amended on April 1st, 2014.

*Partially amended on October 1st, 2019.

*Partially amended on October 27th, 2019.

*Partially amended on October 1st, 2023.

2. The Usage Fees defined in Section 2 shall be applied to customers departing from the New Chitose Airport International Terminal on or after March 26th, 2010.

(Addendum)

The following Travelers shall be exempt from paying Usage Fees.

- (1) State guests invited by the Cabinet, et cetera, and honored guests from foreign nations being afforded the same treatment as state guests (hereinafter, “State Guests”)
- (2) Travelers among those accompanying State Guests who have been approved to go through customs at the airplane or via an agent
- (3) Travelers who made entry into Japan via New Chitose Airport Immigration Control and who will leave Japan on the same day, and who are carrying certificates issued by an Air Carrier showing the same
- (4) Travelers deported under the Immigration Control and Refugee Recognition Act (Cabinet Order No. 319 of October 4, 1951; hereinafter, the “Law”) who are to be sent from Japan to areas outside of Japan at the expense of the Government of Japan
- (5) Travelers who have been denied entry under the Law, and who have been presented certificates showing the same issued by an Immigration Officer from the Air Carrier, et cetera
- (6) Travelers on airplanes which made forced landings at New Chitose Airport due to unavoidable circumstances, or on airplanes which landed at New Chitose Airport as an alternate airport (airfield)
- (7) Travelers on airplanes which were ordered to land at New Chitose Airport by

air traffic control or due to other administrative necessities

(8) Travelers on airplanes which landed at New Chitose Airport after takeoff without landing at another airport (airfield) due to unavoidable circumstances

(9) Travelers who have already paid facilities Usage Fees, among those on airplanes whose departure from New Chitose Airport was delayed until the following day or later due to airframe or other equipment malfunction, the occurrence of a medical emergency, hijacking, unfavorable weather at the airport (airfield), runway closures, or due to air traffic control or other administrative necessities, as well as Travelers who did not originally plan to enter Japan but who entered Japan through Immigration Control

(10) In addition to each of the items above, Travelers from whom the Company determines not to collect Usage Fees upon the request of an Air Carrier

End of Addendum