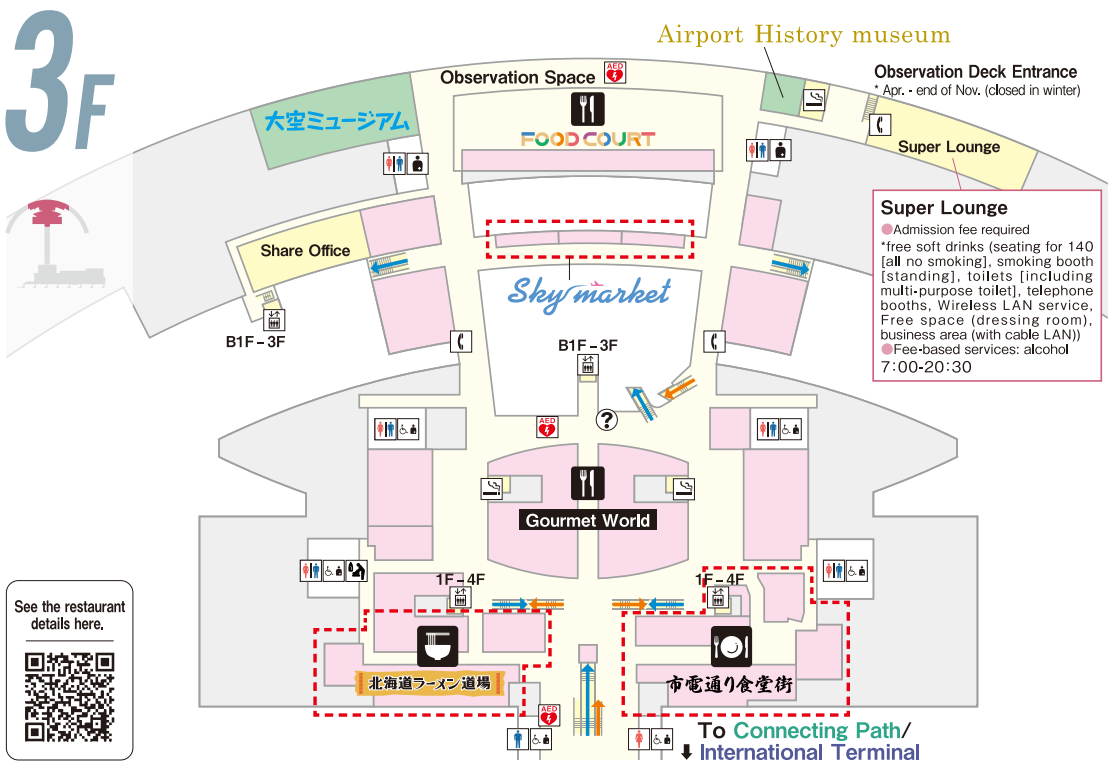
New Chitose Airport Floor Guide

ENGLISH

New Chitose Airport

Domestic Terminal Building Gourmet World

3F



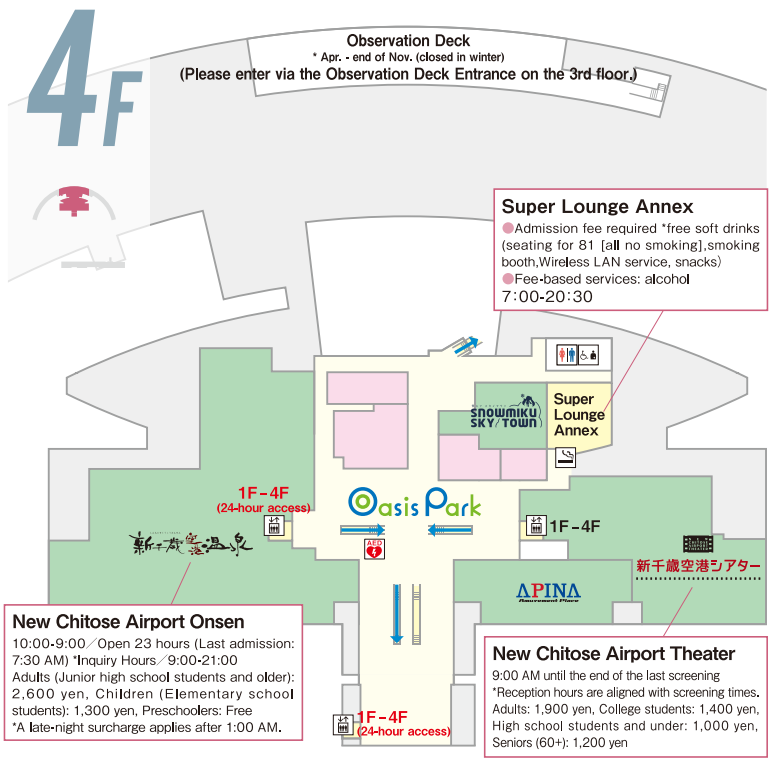
Super Lounge
- Admission fee required
- *free soft drinks (seating for 140 [all no smoking], smoking booth [standing], toilets [including multi-purpose toilet], telephone booths, Wireless LAN service, Free space (dressing room), business area (with cable LAN))
- Fee-based services: alcohol

7:00-20:30

See the restaurant details here.

Domestic Terminal Building Oasis Park

4F



Super Lounge Annex
- Admission fee required *free soft drinks (seating for 81 [all no smoking],smoking booth,Wireless LAN service, snacks)
- Fee-based services: alcohol

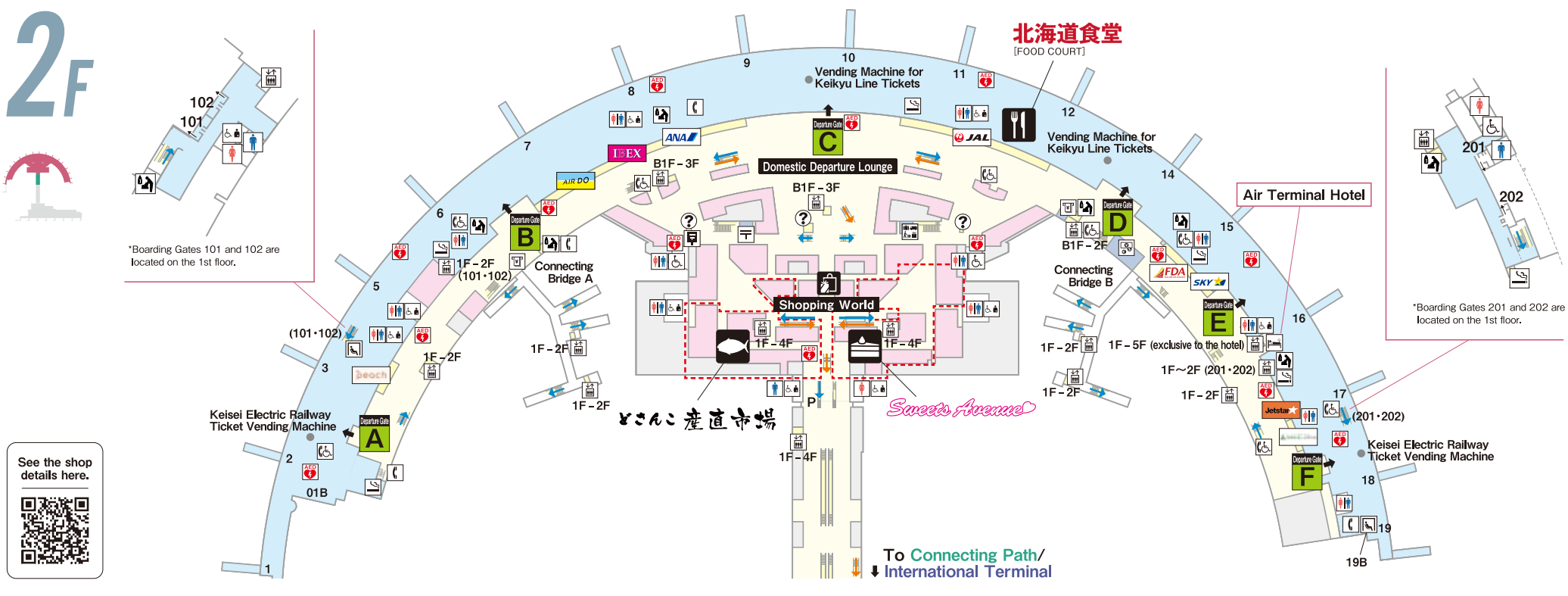
7:00-20:30

New Chitose Airport Onsen
10:00-9:00／Open 23 hours (Last admission: 7:30 AM) *Inquiry Hours／9:00-21:00
Adults (Junior high school students and older): 2,600 yen, Children (Elementary school students): 1,300 yen, Preschoolers: Free
*A late-night surcharge applies after 1:00 AM.

New Chitose Airport Theater
9:00 AM until the end of the last screening
*Reception hours are aligned with screening times.
Adults: 1,900 yen, College students: 1,400 yen, High school students and under: 1,000 yen, Seniors (60+): 1,200 yen

Domestic Terminal Building Departures / Gate Lounge / Shopping World

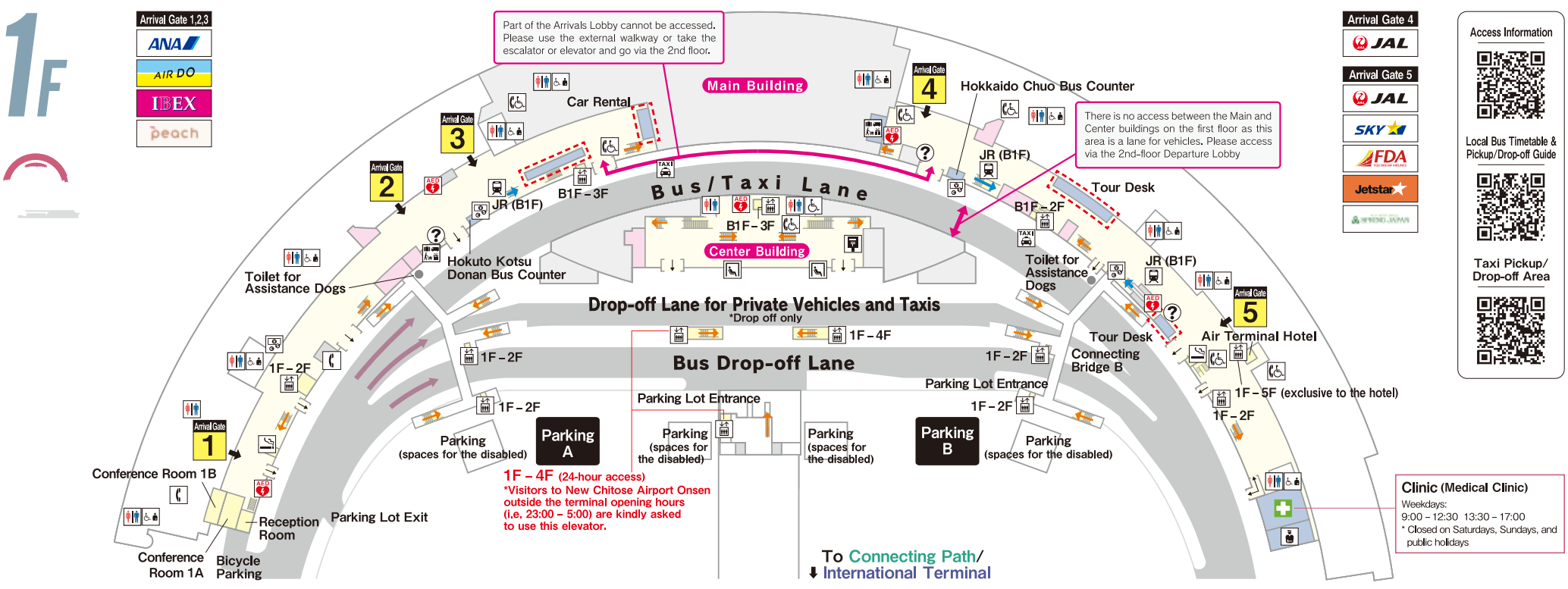
2F



See the shop details here.

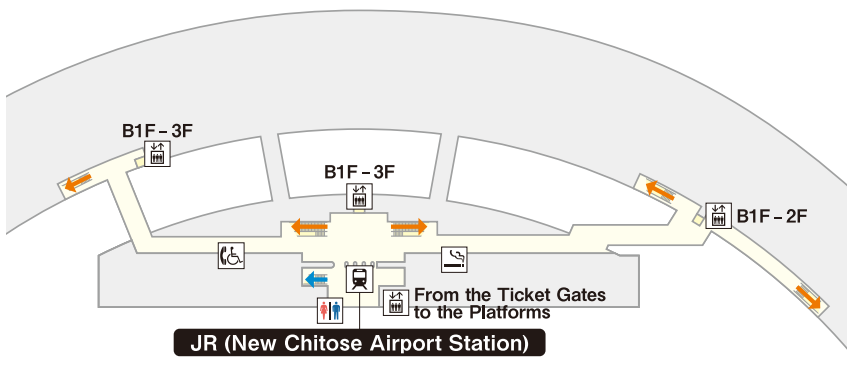
Domestic Terminal Building Arrivals

1F



Domestic Terminal Building JR

B1F



Legend

- Information
- Toilets
- Nursery
- Elevator
- Pay phone / Pay phone for wheelchair users
- Temporary Baggage Storage, Parcel Delivery Service, Porter Service, Baggage wrapping service
- Bank, Currency Exchange
- ATM
- Clinic, Resting Room
- Police
- AED (Automated External Defibrillator)
- Smoking Room
- Prayer Room
- Calm Down/ Cool Down Room
- Post Office
- Mail Box
- Hotel
- Escalator (Down)
- Escalator (Up)
- ··· Boarding Waiting Area
- ··· Passenger Area
- ··· Restricted Area
- ··· Entertainment Facilities
- ··· Shops
- ··· Other amenities

Cross-section

	International Terminal	Connecting Path	Domestic Terminal		
4F	Gate Lounge	Hotel entrance		Oasis Park	
3F	Gate Lounge	Departures	Smile Road	Gourmet World / Food Court	
2F	Arrivals Concourse Baggage Claim	Arrivals	Connecting Corridor	Shopping World / Departures	Gate Lounge
1F		Bus & Taxi Drop-off/ Pick-up Area Bus Waiting Room	Parking A / B	Drop-off Lane for Private Vehicles / Arrivals Bus Waiting Room	Baggage Claim
B1F				JR (New Chitose Airport Station)	

Floor Guide
International Terminal | Connecting Path | Domestic Terminal

Opening Hours
Domestic Terminal Building Opens: 5:00 Closes: 23:30
Connecting Path Opens: 5:00 Closes: 23:30
International Terminal Building Opens: 5:00 Closes: 21:00

*The opening and closing times of the buildings, shops and other establishments are subject to change depending on flight situations and the like.
*Except for designated accommodation facilities, staying overnight inside the terminal is not permitted after the airport closes.

Contact **Airport Information TEL:0123-23-0111**

Airport website **https://www.hokkaido-airports.com/en/new-chitose/**

*Information current as of September 17, 2026.
*This information is subject to change. Please check our website for the latest information.
*The photos shown here are for illustrative purposes only; actual appearances may differ.