

NEW CHITOSE AIRPORT Terminal Building

Guide to entertainment facilities

375 Royce' Chocolate World

Fun to watch, delicious to eat!
Japan's first airport chocolate
factory, museum, shop & bakery

8:30~19:00 (Factory: 8:30~17:30,
Bakery: 9:00~19:00)
*Times may change according to the season.



Unique airport with a chocolate factory on the premises!



FACTORY



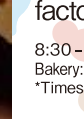
SHOP





MUSEUM

Can become a chocolate expert at the chocolate museum!



BAKERY

A wide selection of exquisite, fresh Royce' bread

376 HELLO KITTY HAPPY FLIGHT



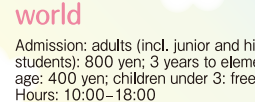
European Plaza



Happy Flight Shop

Japan's first hands-on facility with an around-the-world trip theme - a chance to travel with Hello Kitty and see Sanrio characters around the world

Admission: adults (incl. junior and high school students): 800 yen; 3 years to elementary school age: 400 yen; children under 3: free
Hours: 10:00-18:00



Happy Flight Café



shop: 10:00-18:30

café: 8:00-19:00

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407

THE GUNDAM BASE ANNEX
IN NEW CHITOSE AIRPORT

A wide range of Gundam plastic models and souvenirs, including limited edition items, are available! This official Gundam goods facility offers more than just shopping.

9:00 - 19:00
*Entry may sometimes be restricted subject to advance lottery.
Please check the official website for details.

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NEW CHITOSE AIRPORT Terminal Building
Domestic Terminal Building
International Terminal Building

Domestic Terminal Building
Gourmet World

3F

380 大空ミュージアム
(SKY Museum)

A museum with lots of fun attractions, including full-scale flight simulator and uniforms for kids to dress up in.
10:00 ~ 18:00

Observation Space
FOOD COURT
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Observation Space
FOOD COURT
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Sky market

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Miscellaneous goods

キャララスタ [Hokkaido Character Spot] TAX FREE

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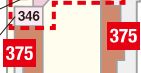
POP UP STORE

10:00-19:00

10:00-19:00



Stores are changed every season.
Please check the details here: 



For a detailed drawing,
see the page on the right.

Starbucks

essey x row

Sweets Zone

Confectionery

北海道牛乳カステラ

An exhibition facility dedicated to New Chitose Airport's history, including scale models of the aircraft that have brought color to the airport, as well as displays of cabin attendants' uniforms throughout the years.

10:00-18:00

Enjoy delicious Hokkaido sweets in spacious, relaxing seating.

[illegible][illegible]

3F Detailed Drawing

Observation Space

Domestic Terminal Building
Gourmet World

Hokkaido Ramen Dojo
Hokkaido Ramen Dojo

市電通り食堂街
Streetcar Dining District

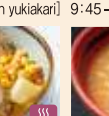
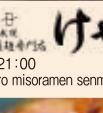
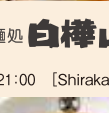
**To Connecting Path/
International Terminal**

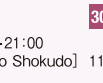
Observation Space
A concentration of famous ramen shops from around Hokkaido

Observation Space
Lots of menus packed with dishes made with Hokkaido ingredients

Observation Space
Enjoy a meal in a casual atmosphere while watching planes from the observatory space

[illegible]

北海道ラーメン道場			
 307 弟子屋 ていしや 9:00~21:00 [Teshikaga Ramen]	 308 雪あかり れぼろーめん 9:00~21:00 [Sapporo ramen yukiaki]	 309 まじろ www.majiro.tv 9:45~20:30 [Aijisa]	
 310 けやき 味噌担々麺 9:00~21:00 [Sapporo misoramen sermonen kyaki]	 311 白樺山荘 難処 9:00~21:00 [Shirakabe-Sanso]	 312 一幻 ASATRA 9:00~21:00 [Ebisoba Ichigen]	
 313 龍虎抄 金沢ラーメン 9:30~21:00 [Baikoken]	 314 ラーメン くら 10:00~20:00 [Ramen Sora]	 315 熊高 熊高 10:00~20:00 [Menya Kaiko]	
 316 札幌衆燕 10:00~21:00 [Sapporo Hien]	 Gourmet Guide   Gourmet Guide 		

市電通り食堂街					
 301 和食 吉野軒 11:00~21:00 [Kikuyo Shokudo]	 302 味噌キッチン 11:00~20:00 [Miso Kitchin]	 303 和食 かんたろ 11:00~20:30 [Kantaro]	 304 和食 the South 12:00~21:00 [the South rook & tarry]	 305 ラヴィ 10:30~20:30 [Lavi Lounge & Lounge & Lounge]	 306 和食 福ふく亭 11:00~19:30 [Fukutei]
 307 和食 函館 五島軒 11:00~20:00 [Hakodate Gotoken]		 308 Gourmet Guide		 309 Gourmet Guide	

FOOD COURT 424seats

 334 松尾ジンクスカン 10:00-20:30 [Matsuo Jirugukan New Chitose Airport Foodcut]	 335 吟いり 8:00-20:00 [Ginsyari Hokkaido]	 336 はなまるうどん 8:00-20:30 [Hanamaru Udon]	 337 FRESHNESS BURGER 8:00-20:30
 338 ユンコのお七 10:00-20:30 [Yunko no Shokutsu Korean Restaurant]	 339 Curry Dining 10:00-20:30 [Indian Curry Dining Cobara-Hetta]	 340 大進 10:00-20:00 [Sapporo Ramen Daishin]	





Gourmet Guide

NEW CHITOSE AIRPORT Terminal Building
Domestic Terminal Building

Oasis Park

4f

Observation Deck
* Air - end of Now, (closed in winter)
(Please enter via the Observation-Deck Entrance on the 3rd floor).

Super Lounge Annex
● Admission fee required *free soft drinks (waiting for S1 (all no smoking), smoking booth, Wireless LAN service, snacks)
● Fee-based services: alcohol
7:00-20:30

401 PRONTO
407 THE CONVENIENCE STORE
403 SNOWMELT 47 TOWN
402
406 1F~4F (24-hour access)
405 1F~4F (24-hour access)
404 APINA

Cafe/snacks
Miscellaneous goods

401 PRONTO 8:00 ~ 22:00
402 WINGS 10:00 ~ 18:00

Domestic Terminal Building
International Terminal Building



403 SNOWMIKU SKY/TOWN

A shop and museum of Snow Miku (Hatsune Miku) – a character who livens up Hokkaido

9:00 – 19:00



404 APINA
Amusement Place

A relaxing amusement space when family and friends can get together to make their trip even more enjoyable

10:00 – 20:00



405 新千歳空港シアター [New Chitose Airport Theater]

Japan's first airport movie cinema

*Opening hours determined by screening times



406 新千歳空港温泉 [New Chitose Airport Onsen]

The first-ever genuine natural hot-spring bathing facility available at an airport in Japan

10:00 – 9:00 the following day (open 23 hours)



407 THE GUNDAM BASE ANNEX
IN NEW CHITOSE AIRPORT

A wide range of Gundam plastic models and souvenirs, including limited edition items, are available!

This official Gundam goods facility offers more than just shopping.

9:00 – 19:00 *Entry may sometimes be restricted subject to advance lottery. Please check the official website for details.



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NEW CHITOSE AIRPORT

Terminal Building Guide

 Domestic Terminal Building

*The information provided is valid as of April 16, 2025
 *This information is subject to change. Please check our website for the latest information.
 *The photos shown here are for illustrative purposes only; actual appearances may differ.

About the Tax-Free Shops

Some shops in the airport refund consumption tax.

*For details, please see the website.

<https://www.new-chitose-airport.jp/en/spend/taxfree/taxfree.html>

*Applications for consumption tax refunds cannot be accepted for goods purchased from other facilities.

- Domestic Terminal Building Opens: 5:00 Closes: 23:30
- Connecting Path Opens: 5:00 Closes: 23:30
- International Terminal Building Opens: 5:00 Closes: 21:00

*The opening and closing times of the buildings, shops and other establishments are subject to change depending on flight situations and the like.

Contact
Airport Information TEL:0123-23-0111
 Airport website

<https://www.hokkaido-airports.com/en/new-chitose/>