

NEW CHITOSE AIRPORT Terminal Building
Guide to entertainment facilities

HELLO KITTY HAPPY FLIGHT

European plaza

Japan's first hands-on facility with an around-the-world trip theme – a chance to travel with Hello Kitty and see Sanrio characters around the world

Admission: adults (incl. junior and high school students): 800 yen; 3 years to elementary school age: 400 yen; children under 3: free
Hours: 10:00–18:00

Happy Flight Shop

Happy Flight Café

shop: 10:00–18:30
café: 8:00–19:00
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THE GUNDAM BASE ANNEX
In NEW CHITOSE AIRPORT

A wide range of Gundam plastic models and souvenirs, including limited edition items, are available! This official Gundam goods facility offers more than just shopping.

9:00–19:00
*Entry may sometimes be restricted subject to advance lottery. Please check the official website for details.
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For location details, scan here. >>>

NEW CHITOSE AIRPORT Terminal Building
Connecting Path

Smile Road

3F

Domestic Terminal Building

International Terminal Building

376

377

350

401

↑ To Domestic Terminal Building

↓ To International Terminal Building

NEW CHITOSE AIRPORT Terminal Building
International Terminal Building

International Terminal Building

Arrivals

2F

Convenience store/Bookstore
Other amenities

NEW CHITOSE AIRPORT Terminal Building
International Terminal Building

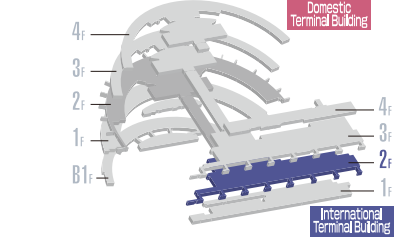
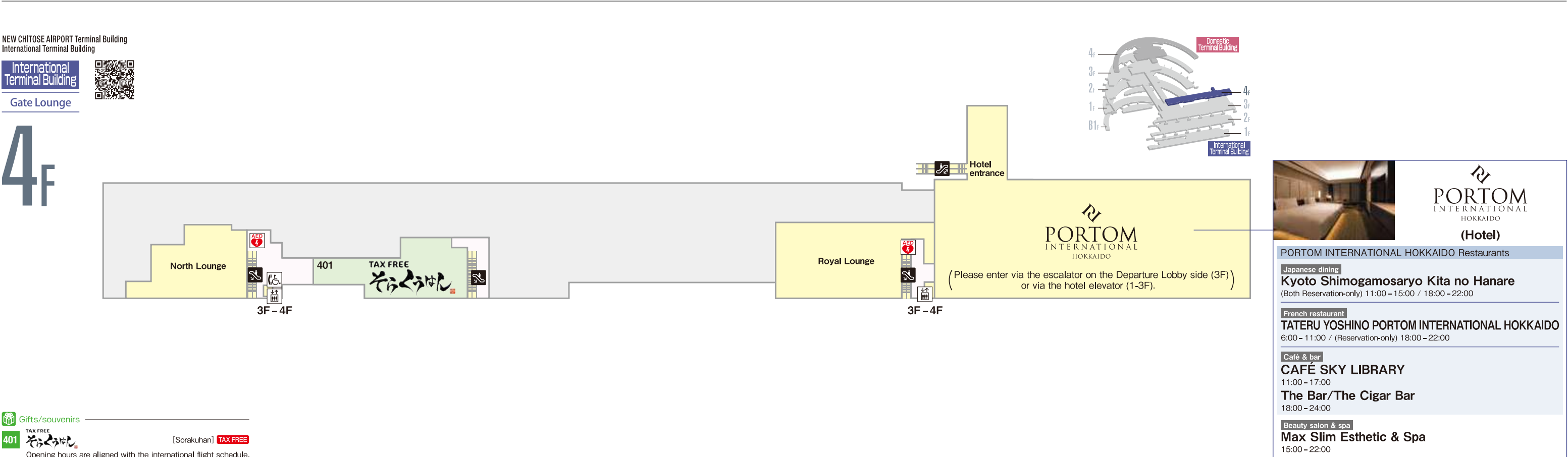
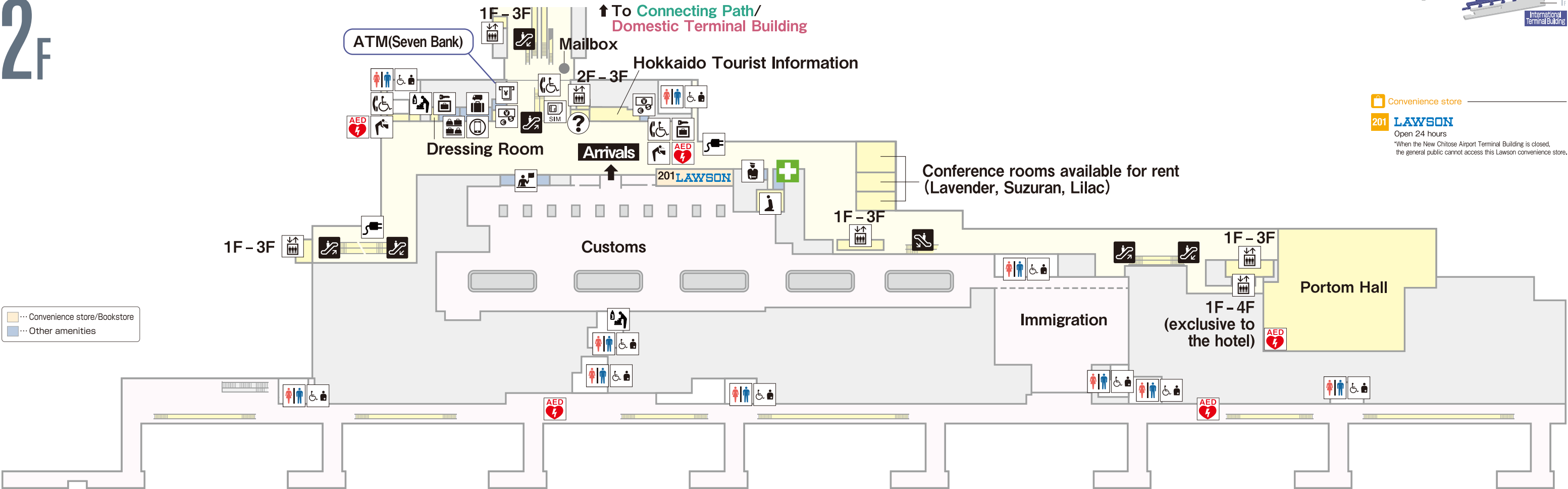
International Terminal Building

Gate Lounge

4F

Gifts/souvenirs

401 [Sorakuhan] TAX FREE
Opening hours are aligned with the international flight schedule.



Convenience store
201 LAWSON
Open 24 hours
*When the New Chitose Airport Terminal Building is closed, the general public cannot access this Lawson convenience store.

NEW CHITOSE AIRPORT
Terminal Building
Guide

International Terminal Building

新千歳空港を
彩るあなたの
アイデアを
待っています

あなたのデザインが新千歳空港ターミナルガイドの表紙に。詳細はLINEにてご連絡いたします。ぜひご登録ください!

LINE登録はこちら

新千歳空港 限定商品

おみやげを買うなら
新千歳空港で!

新千歳空港でしか手に入らない限定商品が勢ぞろい!

The information provided is valid as of April 16, 2025.
*This information is subject to change. Please check our website for the latest information.
*The photos shown here are for illustrative purposes only; actual appearances may differ.

About the Tax-Free Shops

Some shops in the airport refund consumption tax.
*For details, please see the website.
https://www.new-chitose-airport.jp/en/spend/taxfree/taxfree.html
*Applications for consumption tax refunds cannot be accepted for goods purchased from other facilities.

TAX FREE Look out for this mark displayed at the shops in question!

Domestic Terminal Building Opens: 5:00 Closes: 23:30
Connecting Path Opens: 5:00 Closes: 23:30
International Terminal Building Opens: 5:00 Closes: 21:00
*The opening and closing times of the buildings, shops and other establishments are subject to change depending on flight situations and the like.

Contact
Airport Information TEL:0123-23-0111
Airport website
https://www.hokkaido-airports.com/en/new-chitose/

PORTOM INTERNATIONAL HOKKAIDO (Hotel)

PORTOM INTERNATIONAL HOKKAIDO Restaurants

Japanese dining
Kyoto Shimogamosaryo Kita no Hanare
(Both Reservation-only) 11:00–15:00 / 18:00–22:00

French restaurant
TATERU YOSHINO PORTOM INTERNATIONAL HOKKAIDO
6:00–11:00 / (Reservation-only) 18:00–22:00

Café & bar
CAFÉ SKY LIBRARY
11:00–17:00
The Bar/The Cigar Bar
18:00–24:00

Beauty salon & spa
Max Slim Esthetic & Spa
15:00–22:00