



* Opening hours of shops in the international area on this page are aligned with the international flight schedule.

Gifts/souvenirs

302 Snow Shop TAX FREE

305 今小笠原商店 [Ogasawara Shoten] TAX FREE

306 福安の殿堂 SORADONKI TAX FREE

321 LAOX TAX FREE

Marine, agricultural and livestock products

304 北海道産物 [Gyoren] TAX FREE

Crafts, Sundries, Toys, Clothing Shops

301 博品館 [Hakuhinkan Toy Park] TAX FREE

Cafe

303 三本珈琲店 [Mitsumoto Coffee]

- Gifts/souvenirs
- Marine, agricultural and livestock products
- Travel gear/Drugstore/Cosmetics
- Crafts, Sundries, Toys, Clothing Shops
- Restaurant/Cafe/Bar
- Duty-free Shops
- Other amenities

- Legend**
- Information
 - Tour Desk
 - Car Rental
 - Toilets
 - Nursery
 - Elevator
 - Escalator
 - Pay phone / Pay phone for wheelchair users
 - Coin Lockers
 - Temporary Baggage Storage
 - Parcel Delivery Service
 - Porter Service
 - Baggage wrapping service
 - Bank, Currency Exchange
 - ATM
 - Clinic, Resting Room
 - Police
 - AED (Automated External Defibrillator)
 - Smoking Room
 - Prayer Room
 - Internet
 - Mobile Phone Charger
 - Prepaid SIM Vending Machine
 - Free Space
 - Mobile WiFi Rental
 - Drinking Water
 - Calm Down/ Cool Down Room
 - Private Smart Work Booth "TELECUBE"

Guide to shops in the International Terminal 3F Gate Lounge

* Open only to passengers taking international flights.

北海道市場食堂街 HOKKAIDO FOOD HALL

310 すすき [Kitanomikaku Suzuhana]	311 味噌キッチン [Hokkaido Miso Kitchen]	312 北海道福亭 [Hokkaido Fukutei]
313 札幌拉麺 [SAPPORO RAMEN DASHIN]	314 じゃがいも [Keyaki]	315 北海道 Wagyu Gyubido
316 北海道産物 [Kantaro]	317 Green Pockets 札幌店	

- Japanese cuisine
- Seafood
- Ramen/Chinese cuisine
- Western cuisine
- Sushi
- Cafe/snacks

Gifts/souvenirs

320 北海道土産館 [Hokkaido Miyagekan] TAX FREE

Cafe/snacks

307 318 WAGON CAFE

309 雪印パーラー [Yukijirushi Parlor]

Crafts, Sundries, Toys, Clothing Shops

322 TAX FREE 伊藤園 [TAX FREE Ito en] TAX FREE

Drugstore/Cosmetics

323 AINZ TULPE TAX FREE



308 DUTY FREE SHOP NEW CHITOSE AIRPORT



319 DUTY FREE SHOP NEW CHITOSE AIRPORT



Courtesy buses

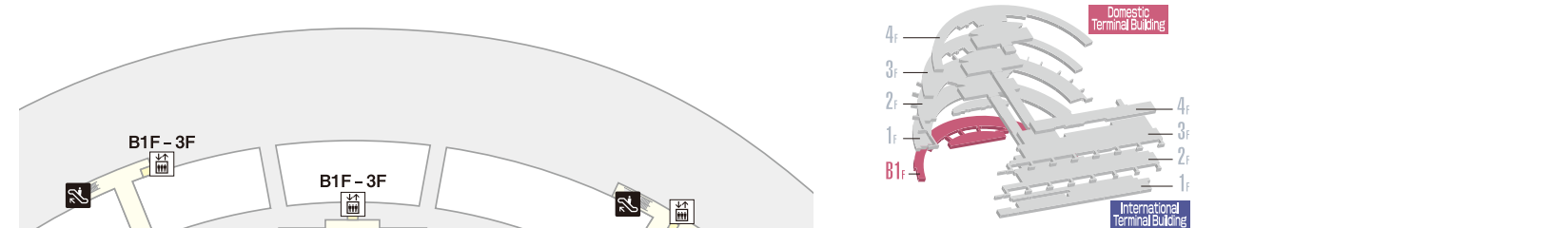
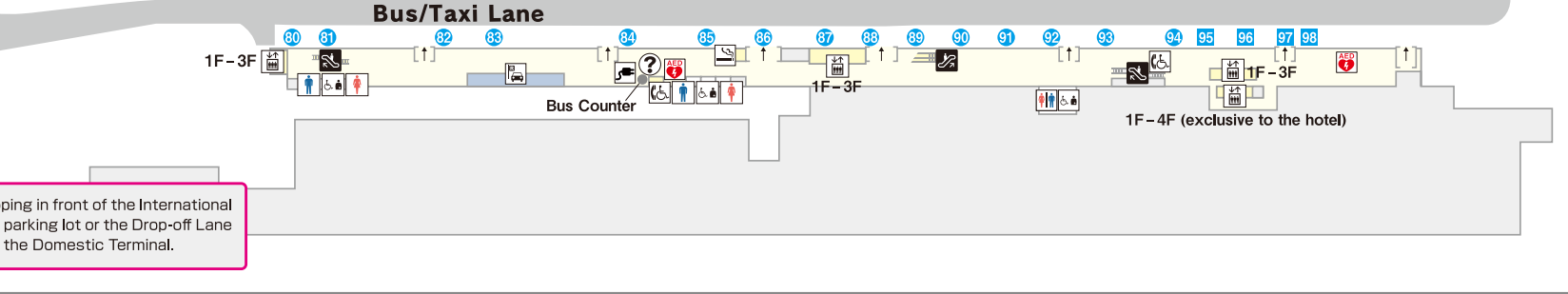
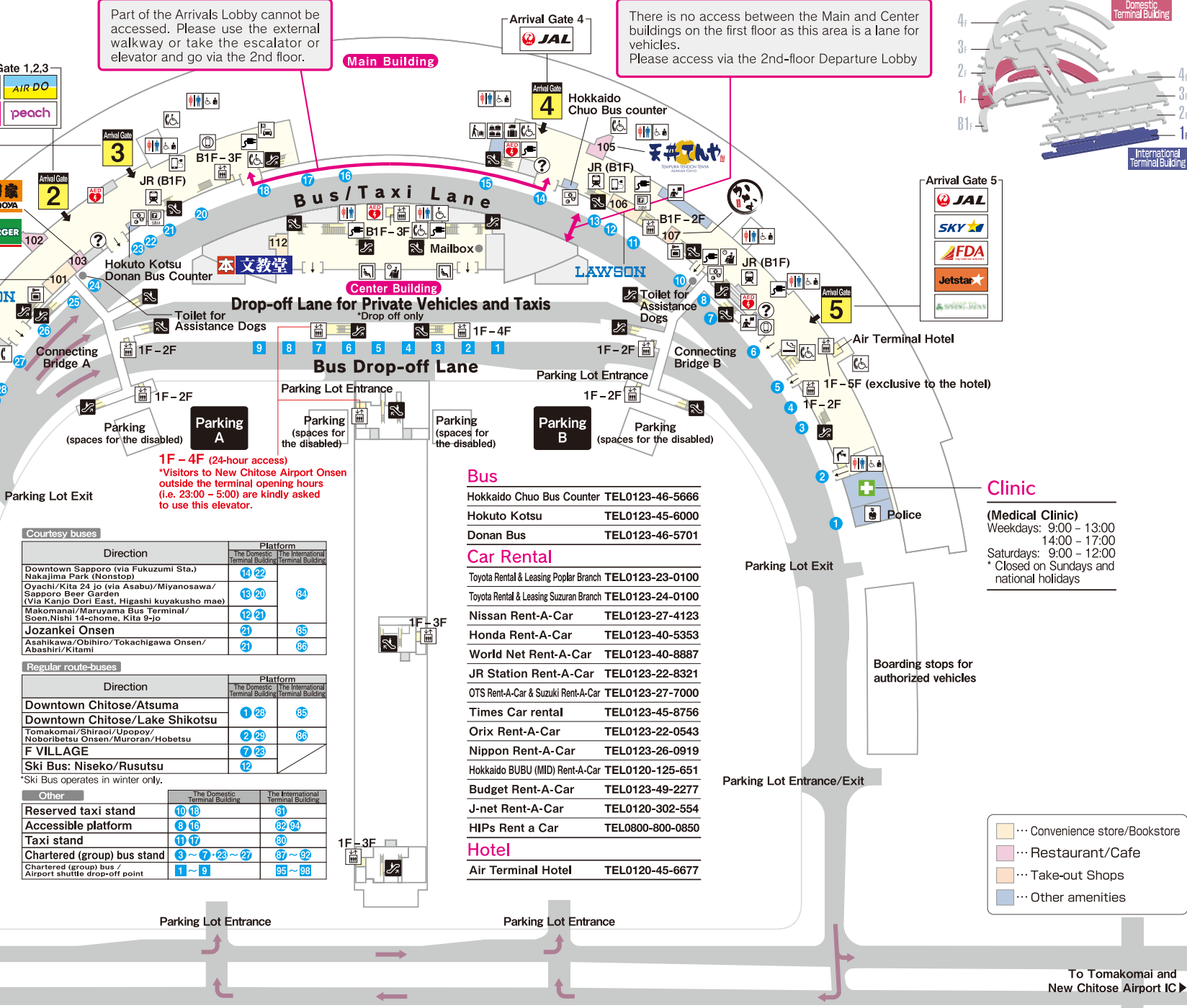
Direction	The Domestic Terminal Building	The International Terminal Building
Downtown Sapporo (via Fukuzumi Sta.)	11 12	31
Nakaajima Park (Konomi)	13 14	32
Oyachi/Kita 24 Jo (via Asabu)/Miyawasa/Sapporo Beer Garden (Via Kanjo Dori East, Higashi kuyakusho mae)	15 16	33
Makomae/Maruyama Bus Terminal/Soen,Nishi 14-chome, Kita 9-jo	17 18	34
Jozankei Osonen	19 20	35
Asahikawa/Oshima/Tokachigawa Osonen/Abashiri/Kitami	21 22	36

Regular route-buses

Direction	The Domestic Terminal Building	The International Terminal Building
Downtown Chitose/Atsuma	1 2	3
Downtown Chitose/Lake Shikotsu	4 5	6
Tomakomai/Shiraoi/Uppopoy/Noboribetsu Osonen/Muroran/Hobetsu	7 8	9
F VILLAGE	10 11	12
Ski Bus: Niseko/Rusutsu	13 14	15

Other	The Domestic Terminal Building	The International Terminal Building
Reserved taxi stand	16 17	18 19
Accessible platform	20 21	22 23
Taxi stand	24 25	26 27
Chartered (group) bus stand	28 29	30 31
Chartered (group) bus / Airport shuttle drop-off point	32 33	34 35

Vehicles are prohibited from stopping in front of the International Terminal Building. Please use the parking lot or the Drop-off Lane for Private Vehicles and Taxis by the Domestic Terminal.



NEW CHITOSE AIRPORT Terminal Building
Guide to entertainment facilities

HELLO KITTY HAPPY FLIGHT

European plaza

Japan's first hands-on facility with an around-the-world trip theme – a chance to travel with Hello Kitty and see Sanrio characters around the world

Admission: adults (incl. junior and high school students): 800 yen; 3 years to elementary school age: 400 yen; children under 3: free
Hours: 10:00–18:00

Happy Flight Shop

Happy Flight Café

shop: 10:00–18:30
café: 8:00–19:00
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THE GUNDAM BASE ANNEX
In NEW CHITOSE AIRPORT

A wide range of Gundam plastic models and souvenirs, including limited edition items, are available! This official Gundam goods facility offers more than just shopping.

9:00–19:00
*Entry may sometimes be restricted subject to advance lottery. Please check the official website for details.
©SOTSU-SUNRISE ©SOTSU-SUNRISE-MBS

For location details, scan here. >>>

NEW CHITOSE AIRPORT Terminal Building
Connecting Path

Connecting Path

Smile Road

3F

Domestic Terminal Building

International Terminal Building

376

377

350

401

↑ To Domestic Terminal Building

↓ To International Terminal Building

NEW CHITOSE AIRPORT Terminal Building
International Terminal Building

International Terminal Building

Arrivals

2F

--- Convenience store/Bookstore
--- Other amenities

NEW CHITOSE AIRPORT Terminal Building
International Terminal Building

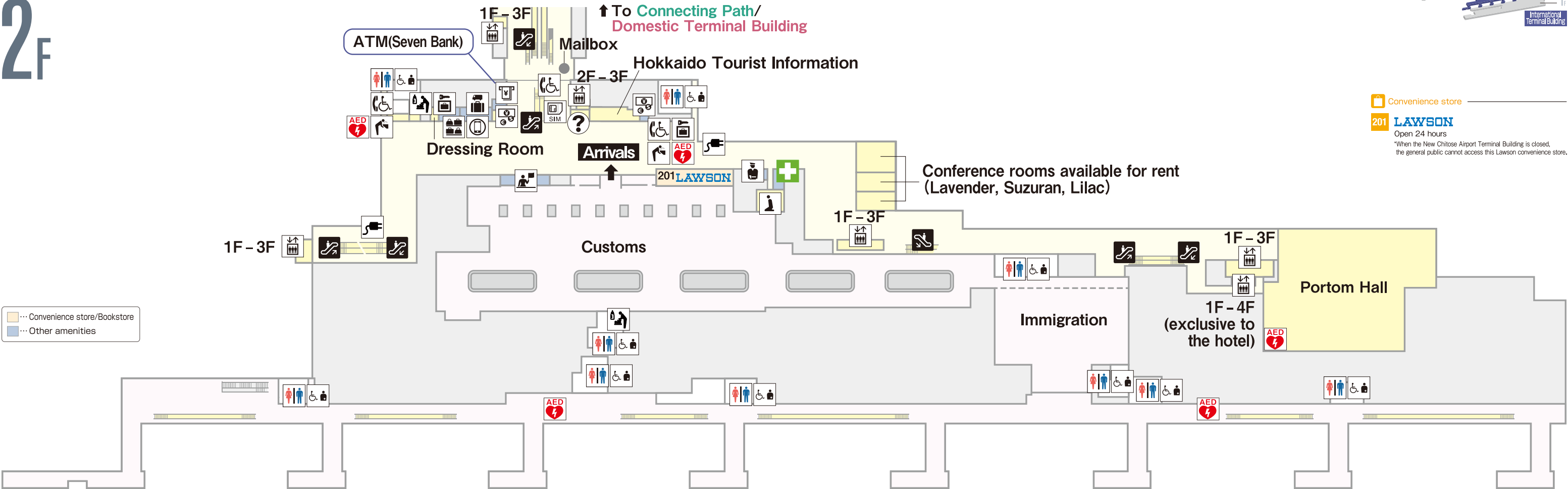
International Terminal Building

Gate Lounge

4F

Gifts/souvenirs

401 TAX FREE 401 401
[Sorakuhan] TAX FREE
Opening hours are aligned with the international flight schedule.



NEW CHITOSE AIRPORT Terminal Building
International Terminal Building

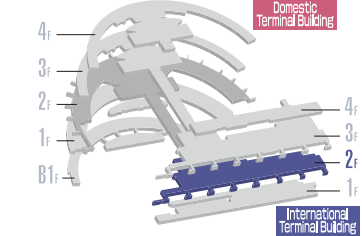
International Terminal Building

Gate Lounge

4F

Gifts/souvenirs

401 TAX FREE 401 401
[Sorakuhan] TAX FREE
Opening hours are aligned with the international flight schedule.



Convenience store

201 LAWSON

Open 24 hours

*When the New Chitose Airport Terminal Building is closed, the general public cannot access this Lawson convenience store.

NEW CHITOSE AIRPORT
Terminal Building
Guide

International Terminal Building

新千歳空港を
彩るあなたの
アイデアを
待っています

あなたのデザインが新千歳空
港ターミナルガイドの表紙に。
詳細はLINEにてご連絡いたし
ます。ぜひご登録ください!

LINE
登録は
こちら



NEW CHITOSE AIRPORT
限定商品
おみやげを買うなら
新千歳空港で!

新千歳空港 限定商品

新千歳空港でしか手に入らない限定商品が勢ぞろい!

*The information provided is valid as of April 16, 2025
*This information is subject to change. Please check our website for the latest information.
*The photos shown here are for illustrative purposes only; actual appearances may differ.

About the Tax-Free Shops

Some shops in the airport refund consumption tax.
*For details, please see the website.
https://www.new-chitose-airport.jp/en/spend/taxfree/taxfree.html
*Applications for consumption tax refunds cannot be accepted for goods purchased from other facilities.
TAX FREE Look out for this mark displayed at the shops in question!

- Domestic Terminal Building Opens: 5:00 Closes: 23:30
 - Connecting Path Opens: 5:00 Closes: 23:30
 - International Terminal Building Opens: 5:00 Closes: 21:00
- *The opening and closing times of the buildings, shops and other establishments are subject to change depending on flight situations and the like.

Contact

Airport Information TEL:0123-23-0111

Airport website

https://www.hokkaido-airports.com/en/new-chitose/

PORTOM INTERNATIONAL HOKKAIDO
(Hotel)

PORTOM INTERNATIONAL HOKKAIDO Restaurants

Japanese dining
Kyoto Shimogamosaryo Kita no Hanare
(Both Reservation-only) 11:00–15:00 / 18:00–22:00

French restaurant
TATERU YOSHINO PORTOM INTERNATIONAL HOKKAIDO
6:00–11:00 / (Reservation-only) 18:00–22:00

Café & bar
CAFÉ SKY LIBRARY
11:00–17:00
The Bar/The Cigar Bar
18:00–24:00

Beauty salon & spa
Max Slim Esthetic & Spa
15:00–22:00